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1983  2023

CELEBRATING  
*40 Years*  
OF HOPE  
HOPE HOUSE  
COMMUNITY HOSPICE

ANNUAL REPORT • 2022-2023

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HOSPICE KING → <sup>operating as</sup> HOSPICE KING-AURORA → <sup>operating as</sup> HOSPICE KING-AURORA-RICHMOND HILL → HOPE HOUSE COMMUNITY HOSPICE  
(1983) (1999) (2015) (2017)

## OUR FOUNDERS

*Sally Blaney, Jane Reid &  
Barb Marshall Houlding (2008)*

In 1983, a group of concerned individuals came together to address a need in their community. Together they established Hospice King and began to offer support to those at end of life. It was one of the first community-based hospices in Canada and the first in the GTA.

In our 40 year history we have been at the forefront of the hospice community with presentations at international conferences and helping to establish the Hospice Association of Ontario (now Hospice Palliative Care Ontario). We have mentored many other



hospices along the way, with our documentary "Dying with Dignity" and practical manuals for volunteers. Most importantly, we have provided over 100,000 hours of services to people in King Township, south Aurora and Richmond Hill.

In 2023 we celebrate 40 Years of providing care to our community. Over the years, there has been thousands of individuals who have helped us to this amazing achievement. We thank each and every one of them.

## THANK YOU TO OUR BOARD OF DIRECTORS CHAIRS & PRESIDENTS 1983-2023

Jane Reid  
Joan Henderson  
Rev Michael Caveney  
Mary Lois Rennie  
Isabelle Mercure  
Louise Walter  
Linda Davis  
Mary Chant  
Dianne Salois-Swallow  
Harold Hay  
Bob McGavin  
Margarete Carr  
Leslie Hobson  
Sandy Sheridan

## Vision

A Community where no one journeys alone through illness or loss.

## Mission

Our professional staff and dedicated volunteers provide innovative, personalized compassionate support - at no cost - to people diagnosed with a life-threatening illness, their families and caregivers and those who are bereaved.

## Values

**Compassion** • We support individuals with care, kindness & acceptance

**Collaboration** • We work together to advance and innovate hospice palliative care

**Inclusivity** • We strive to create safe spaces, seek to support equality and belonging

**Integrity** • We are honest and fair in all we do

**Respect** • We appreciate and embrace the unique perspectives of all individuals and cultures

Revised July 2021

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This Annual Report covers the Fiscal Year April 1, 2022 to March 31, 2023. Comments, concerns or clarification questions related to information published in this Annual Report or its Financial statements may be addressed to the Executive Director at 905-727-6815 x22 or h.bonner@hopehousehospice.com

# Introduction

## 2022/2023 Fiscal Year:

### Turning the Corner... *(meaning: pass a critical point on the way to somewhere better or safer (from owlcation.com))*

The introductions from last three Annual Reports were titled “The Calm Before the Storm”, “Changing Course” and “Trim the Sails” - three years of continuing adaptations and changes to fit the persistent pandemic. It now feels like what we have long been striving for - “Turning the Corner” - has come to be.

It’s incredible to think about where we were and exciting to think about where we are going. It is truly a changed world and our prime focus has been on rebuilding, or maybe more accurately, remodeling the Hope House that will best serve the community moving forward. Ideas for new programming from the incredibly compassionate program staff continue to be generously supported by our ever-giving and growing team of volunteers.

## Year 3 of Providing Support During a Pandemic: Adapt, Change, Remodel

We’ve had quite an eventful year as we began the preparations to celebrate four decades of providing compassionate care to the community. It was wonderful to connect with supporters, volunteers from years gone by and one of the founders, Sally Blaney who told us to “keep doing what we are doing!”. As well, family members of Barb Marshall Houlding and Jane Reid also connected to wish us well.

**ADAPT:** With so much hope in the air, we finally turned the corner and inched our way forward to resume in-person support to clients, adapting the way we do things to ensure safe interactions. Protocols were established and under the guidance of Vilma

and Kathy, volunteers were provided with information, instruction, and demonstrations as well as “COVID kits” continuing PPE to ensure a safe return to in-home visiting.

**CHANGE:** A board-led committee finalized the changes necessary to achieve compliance with the “new” Ontario Not-For-Profit Corporations Act (ONCA) - this year long project will be concluded after our 2022/2023 AGM at which resolutions will be passed.

**REMODEL:** With staff back in the office more, we’re finding new ways to move forward. We will continue with our ‘remodeling’ projects to ensure that we focus on contributing to a community where no one journeys alone through illness or loss.

Heidi Bonner  
Executive Director



Kathy, Nicki & Vilma’s “live” brainstorming session ☺

# 2022/2023 Highlights



494 Clients Supported



11,130 Client Interactions



542 Meal Deliveries/  
Wellness Checks



over 8,200 Volunteer &  
Facilitator Hours

# Message from the Chair

SANDY SHERIDAN, BSc., MRTNM



I am pleased to report that this past year Hope House has successfully begun its "Journey of Compassion" while celebrating our 40th anniversary in our growing community. In moving forward post-pandemic, we have eagerly looked forward to building for the future, engaging our hospice community and strengthening our sustainability.

Our staff & volunteers have been committed to implementing the new protocols required to provide the support to our clients in a safe environment as we move forward to in-person programming. At the same time, these dedicated staff & volunteers have been successfully developing unique virtual programming that we hope to continue- strengthening our services.

Furthermore, engaging in partnerships has been rewarding on many fronts for Hope House Community Hospice. Last spring, we collaborated with Hill House Residential Hospice organizing the in-person 'Hike for Hospice' fundraiser. We also joined forces participating in the virtual Magna Hoedown qualifying as a Community Fund recipient. Very fulfilling projects working together in our diverse neighbourhoods while emphasizing awareness for the support needed for many families.

Throughout this milestone year with the leadership of Heidi, our Executive Director, staff, volunteers & board members, we fostered several new partnerships in the community receiving donations from the Market Brewing Company Bingo Night,

goals. We are thankful for all these amazing efforts.

The Hope House Board has been busy beginning to implement the new strategic plan while making sure the other benchmarks are achieved to ensure policies and practices are supported.

Reviewing and updating Not-for-Profit legislation, risk management and fiduciary duties are just some of the areas the board members are responsible for. I thank each one of you for your commitment.

As Hope House continues to move forward building for the future, we have been fortunate to receive some grant funding. But as always government funds continue to be inadequate. Hospice Palliative Care Ontario is advocating for high quality palliative care from home to hospice for both community and residential hospices, but the challenges remain.

That is why celebrating our special anniversary with the '40 Years of Hope' celebration was so gratifying for the volunteers, staff, donors and

community partners. Our first major in-person fundraising event since 2019, we recognized Hope House Community Hospice's commitment to the region with many from our generous community. I was proud to work with the dynamic volunteer committee led by board member, Laurie Calvert and the Hope House team led by Heidi creating a memorable and successful event.

With my Chair role coming to an end, I have appreciated all that I have learned at so many levels. The teamwork to sustain our 'no cost' services during such challenging times has been life changing. I think back to standing proudly with Heidi, feeling incredibly honoured to accept the Queen's Platinum Jubilee Pin Award from MP, Tony Van Bynen recognizing Hope House Community Hospice's dedicated, compassionate support we provide. **'A community where no one journeys alone through illness or loss.'** A worthy recognition for our entire hospice team as we look to a bright future. It has been a rewarding experience and I look forward to being part of a new year!

Respectfully submitted,

*Thank You Sandy  
for your leadership, compassion,  
commitment & support:*

*Board Chair 2020-2023*

*Board Vice Chair/ Secretary 2016-19*

*Board Secretary 2015*

*Board Member since 2014*

*Fundraising Committee Member since 2010*

Cobbs Bread Doughnation Day and Tim Horton's 'Smile Cookie' campaign to name a few. For a fourth year, Hope House benefited from the Butterball Golf Tournament which had the largest number of participants yet! Another fond memory for myself, was attending the Valentine's Day Jazz Night in Nobleton collecting generous proceeds from organizer & volunteer, Val Saunders. All these initiatives have been very valuable in emphasizing Hope House's presence in the region while contributing to our fundraising

# Client Services...



Through the "Hope House at Home" service delivery model and **NOW** in-person programming, we continued to provide support in the safest and most effective way to our clients.

**In-Home Visiting Program** Staff and volunteers supported our palliative clients via telephone, email, virtually and starting in the fall, through in-person in-home visiting. Assessments were carried out in person by Vilma, and after intensive training, Volunteers resumed visiting client's homes. Volunteers also continued to assist our home-bound clients with errands, groceries and prescription pick-ups.

The **Meal Program** in collaboration with the York Region Food Network continued in 2022 with volunteers facilitating weekly wellness checks and food delivery. Unfortunately due to budget constraints, the program was unable to continue in 2023. It is our hope to obtain grant funding to resume this important program in the future.

Once again, virtual **Bereavement Groups** provided support to clients in their homes. The drop-in adult groups, **Comfort Café**, and **Bereavement Bistro** continued to support clients virtually with 92 sessions being offered throughout the year.

The specialized yoga therapy program **Aloka**

**Yoga** continued with Gwendolyn for clients experiencing grief and loss. A new **Touchstone Bracelet Workshop** led by Hospice Counsellor Annette offered participants an opportunity to create a personal beaded bracelet to serve as a touchstone for hope and healing during their grief journeys. The annual **Healing for the Holidays** featured musical and poetic contributions from clients and volunteers to comfort those experiencing a holiday season without their loved one.



HOPE Touchstone Bracelet

1:1 **Counselling** continued to be offered via telephone, Zoom and in-person. We welcomed Terri MacLean, Masters of Arts in Counselling Psychology Student in January for her practicum placements. Supervised by Suzie, Terri provided support to our clients and helped us to provide the highest number of counselling sessions ever

...continued on next page

## PICKING UP THE PIECES CLIENT

"Hearing other peoples stories and experiences and having the opportunity to feel connected with other people on a similar journey (is what I liked the most). I enjoyed the book and taking time to read it through the 9 weeks."

## WELLNESS CLIENT

"I enjoy learning, exercising or doing mindfulness to help reduce my stress and anxiety and to help deal with the loss of my mom."

## WELLNESS CLIENT

"Cheryl's mindfulness groups are so helpful in calming my anxious mind."

# ...Client Services...continued

219 Clients diagnosed with a life-threatening illness

—388 in total. Our carefully matched **Bereavement Companionship** volunteers continued to provide telephone and in-person support to clients throughout the year.

Bereavement support for children was provided through counselling and bereavement companionship. We are pleased to be offering in-person **Grief Busters Camp** in the summer of 2023. Teens were supported through counselling and the virtual **Relief Room** bereavement group.

**Support to Caregivers** continued to be provided via 1:1 supportive counselling, volunteer visits via telephone and in-person as well as through our Wellness Programs.

Twelve different types of **Wellness Programs** were provided with 901 participants attending 175 sessions. **"Wellness News"** emails were sent out 25 times throughout the year to over 200 clients and volunteers and included information on Wellness Program offerings as well as contributions from our professional facilitators.

Weekly program offerings included **Permission to Pause Yoga** and **Qigong**. Meditation was provided through the monthly **Becoming Mindful** and four-week

specialized **Mindful Meditation** workshops. **Rest to Rise** and **Movement for Health** were two new programs offered this year—both very well attended. The popular 9-week post cancer support group **Picking Up the Pieces (PUP)** was provided in the spring and fall. A special thank you to the Aurora Mayor's Golf Tournament for contributing funding to the PUP program.

Other Wellness programs included **Switching Lenses: Gratitude through photography**, four sessions of **Aromatherapy**. Seven **Wellness Wednesdays** introduced clients to new ways to support themselves. We are grateful to the Township of King who provided funding to support for the "Staying Strong Living Well" series which included the Permission to Pause, and Aromatherapy programs.

275 Bereavement & Caregiver Clients

## BEREAVEMENT GROUP PARTICIPANT

*"Hearing from people having gone through and are going through what I've been dealing with. It's so wonderful to understand that I am not alone in processing the grief."*

## COUNSELLING CLIENT

*"I could not have managed the loss of my dad without her (Suzie) help. Still struggle with the loss of my father and I am thankful to have her support. She, as well, connected me to the group which is helpful."*

## BEREAVEMENT GROUP PARTICIPANT

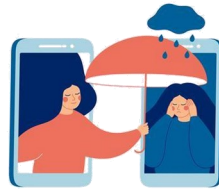
*"I can say that there has been so many moments that have moved me. The most important one is looking forward to COMFORT CAFE, every Tuesday between one and three, there are people that I can talk to, and listen to, they have become my family. I am blessed to be part of this group. To me, that is the most important thing that HOPE HOUSE has offered me."*



# ...Client Services



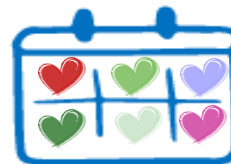
175 Wellness  
Group Sessions



111 Bereavement  
Group Sessions



388 Professional  
Counselling Sessions



25 editions of the  
Wellness News  
eNewsletter

# Volunteers

over **8,200** Volunteer & Facilitator Hours

**105** Volunteers & Facilitators

**10** New Volunteers

Under the leadership of Kathy Powers, Coordinator of Volunteers, our amazing volunteers continue to provide support wherever and whenever it is needed. Their adaptability, generosity, creativity and commitment are so appreciated!

Among the most highly trained and screened in the healthcare sector, our client volunteers commit to a 30-hour training program and bereavement volunteers attend an additional 18 hours. Learning opportunities are offered on a regular basis throughout the year, and included a presentation by Alzheimer's Association of York Region, Q&A with the Volunteer Advisory Team, several "Boundaries

Workshops" and "Innovative Approaches to Providing Bereavement Group Support Virtually with a Focus on Access, Equity & Compassion" - a repeat of Pat Richard's presentation given at the 2022 HPCO Provincial Conference.

Another important element of volunteering is making connections. Our June "Nurture & Nosh" at Lambert Wilson Park, the "Holly Jolly Holiday Drop-In", and "Finding Grace in our Challenging Moments" with Cheryl Crosby provided opportunities to connect and decompress.

Return to in-person client support was initiated after two years of telephone, virtual and distance interactions. Protocols were put into place which emphasized safety first. As Co-Chair of the Hospice Palliative Care Ontario "Community Hospice Reopening Framework Working Group", our Executive Director drafted the framework for Hope House with input from staff. Kathy and Vilma implemented a mandatory comprehensive training

program for all volunteers returning to in-person interactions with clients.

We congratulated four volunteers for receiving the 2022 Ontario Volunteer Service Award. A virtual ceremony took place with recognition given to Sheila Darnowski (30 years), Philomena Duley (25 years), Susan Deschamps (20 years) & Margarete Carr (15 years). We also honoured bereavement volunteer Susan Pratt with a special volunteer recognition award presented by Rob from 105.9 The Region, during National Volunteer Week in April.

The new 40 Years of Hope Committee has been working hard to create a memorable event in May 2023.

Our volunteers continue to check in with clients via telephone, make home visits, drop off groceries and supplies, co-facilitate virtual bereavement and wellness groups, fundraise and make important community connections.



Kathy, Volunteer Award Winner Susan P. & Rob from 105.9 The Region Radio



Marlene, Susan D, Blair & Anne at the Holly Jolly Holiday Drop-in



Kathy, Philomena, Margarete, Heidi Sheila D. & Susan D.

We thank our incredible team for being so flexible as we work together to support our clients & their families.

# Professional Staff

Our staff work exceptionally hard to support clients and volunteers and to develop innovative programs and services. It has been a very difficult three years as we navigate through the pandemic—and the team's commitment has never been stronger.

With regular in-office days, the collaborative efforts in program creation, process evaluation and updating volunteer training have moved us forward.

At the end of April, Vilma moved from Community Engagement Coordinator to become Client Care Coordinator for LTI/Palliative/Caregiver as well as Community Educator. Georgina moved

to Intake Coordinator and Nancy Brouillard finished her contract in May. Meredith, Coordinator of the Day Hospice for three years tendered her resignation in October.

The team got together for a six-part webinar series "Juggling Joy & Sorrow: Grief & Bereavement Education Series" - an informative and enriching offering from the Andrea Warnick Consulting team through Hospice Palliative Care Ontario (HPCO). Along with regular in-person team meetings, a special retreat day was held in February facilitated by Red Maple Consulting and has provided us with a roadmap of the hills and valleys as we work together and see more of each other off the screen.

Our team has been out in the community providing education and support. Pat and volunteer Greg Way presented at the 2022 HPCO Conference. Their presentation focused on virtual bereavement group facilitation with a focus on access, equity and compassion. Vilma presented a poster "Are we now more empathetic, compassionate and understanding toward difference" at the Public Health Palliative Care International Conference in Bruges, Belgium in September. She also did a Lunch & Learn for the Health Equity Team at Temmy Latner Centre for



February Team Retreat Day: (back) Suzie, Georgina, Vilma, Nicki, Pat, Kathy, (front) Annette & Heidi

Palliative Care (Sinai Health).

Closer to home, Vilma provided Grief 101 training to the York Region District School Board (YRDSB) teachers, YRDSB disability team, to parents and students during YRDSB Children's Mental Health Awareness Week. She continues our partnership with Aurora Public Library by offering Grief 101

and hosting Death Cafés.

In January, we were thrilled to have Terri MacLean join our team for her Masters of Arts in Counselling Psychology practicum placement. Terri is long associated with Hope House as she served on our Board for seven years. It has been a pleasure working with Terri in this new capacity.



Vilma with her poster presentation at the Public Health Palliative Care International Conference in Belgium

## Staff as of March 31, 2023

Nicki Auclair	WELLNESS PROGRAM COORDINATOR
Heidi Bonner B.Mus Hons, BMT	EXECUTIVE DIRECTOR
Georgina Mercouris	INTAKE COORDINATOR
Annette Newton RP	HOSPICE COUNSELLOR
Vilma Oliveros, BA Counselling Psych - Logotherapist	CLIENT CARE LIFE-THREATENING ILLNESS/PALLIATIVE /CAREGIVER & COMMUNITY EDUCATOR
Kathy Powers	COORDINATOR OF VOLUNTEERS
Suzie Quan MSW, RSW	HOSPICE SOCIAL WORKER & CLIENT CARE BEREAVEMENT
Pat Richards RN	BEREAVEMENT GROUP FACILITATOR

# Board of Directors

The Hope House Board of Directors is made up of members of the community interested in supporting hospice, often as a result of their own personal experience.

The Board of Directors is accountable to the Hope House membership and oversees governance and risk management, strategic planning and ensures financial accountability for the organization.

In April 2022, The Board of Directors hosted a virtual event "Journey of Compassion" at which the Strategic Plan was launched. A special thank you was extended to the Ontario Trillium Foundation (OTF) at this meeting for providing the 2021 Resilient Communities Fund Grant. MPP Michael Parsa and representatives from OTF were present and offered greetings.

Two of our Board Members finished their terms this year: We thank Janice Lee for her contributions to the Board. Her assistance with COVID protocols were valuable as we worked to establish return to in-person processes. Jason Yu also concluded his time on the Board—we thank Jason for his eight years of support and contributions.



Queen's Platinum Jubilee Pin Ceremony (Sandy, Tony Van Bynen (MP), Heidi)

## Board of Directors as of March 31, 2023

- CHAIR: Sandra Sheridan, BSc., MRTNM
- VICE CHAIR: Michael White, MBA, MTS, P.Eng
- TREASURER: Andrew Hsi, MBA
- DIRECTORS: Laurie Calvert
- Hong Gao
- Bryna Rabishaw, RN, MBA, CHE



Tim Horton's Smile Cookie decorating with King Councillor David Boyd, HHCH Volunteer Danielle, MP Anna Roberts, Mayor Steve Pellegrini, HHCH Executive Director Heidi, MPP Stephen Lecce & Councillor Jordan Cescolini



Sandy's fabulous team at the Hike for Hospice

# Revenue Generation

We continue to focus on the goal of achieving a diversified and balanced approach to revenue generation.

## Government Funding

Hope House receives funding from the Ministry of Health through a purchase of services agreement with Better Living Health & Community Services. A 3% cost of living increase was provided this year and it is our hope that additional funding for bereavement programs will be forthcoming.

## Grants

We are grateful to The Township of King for providing funding through their Community Organization Grant Program to support our "Staying Strong Living Well" wellness initiatives. Thanks also to the Aurora Mayors Golf Tournament which provided funds to support the Picking Up the Pieces post-cancer support group.

A Canada Summer Jobs grant provided for a youth to assist with communications and social media for 9 weeks.

Great news came at the end of the fiscal year, when we received confirmation that we were successful in obtaining a \$24,000 grant from the Ontario Trillium Foundation Resilient Communities Fund to help us re-build our programs and services by

providing funds to replace furniture and purchase audio/visual equipment.

## Donations

We are so grateful to The Leonard & Gabrayela Osin Foundation and Dunin Foundation for the generous donations over the years which directly support client care. We are touched and thankful by those who choose us for memorial and in-honour donations and to the many community organizations who provide annual contributions.

It's always so great to have community groups and businesses fundraise and support Hope House. In April, we received a lovely delivery from Country Day School staff— a large basket of colourful thank you notes (each including a coffee gift card) for volunteers and staff. The unique cards included a personal message written by the students.

## Fundraising & Charitable Gaming (Bingo)

We were thrilled to team up with Hill House Hospice for the Hike in May

2022—it was a successful day with \$75,000 raised to support both organizations. We also partnered for the Magna Community Fund Hoedown which included an on-line auction.

Thompson Funeral Home also dropped off a donation from the proceeds of water at the hot and sunny Aurora Street Festival.

In September 2022, two Tim Horton's locations in King sold Smile Cookies with the proceeds going to Hope House. What a fun week we had out in the community.

Heaps of thanks to the Mizzoni family for choosing Hope House to benefit from this delicious fundraiser! Once again Kevin Butterworth put together an amazing Annual Butterball Golf Classic with a record number of golfers. The beautiful weather he ordered was very much appreciated! We're also grateful to HHCH volunteer, Val Saunders, for

## Thankful for the Community Support



- Charitable Gaming at Bingo World Richmond Hill
- The Dunin Foundation
- The Leonard & Gabryela Osin Foundation
- Township of King
- Town of Aurora
- Thompson Funeral Home
- Country Day School
- Neighbour Media

her efforts in organizing a very successful Valentine's Jazz at the Summerhill event with proceeds going to Hope House. More deliciousness came our way when Hope House benefitted from Cobbs Bread Aurora Doughnation Day with donations collected throughout the month of March..

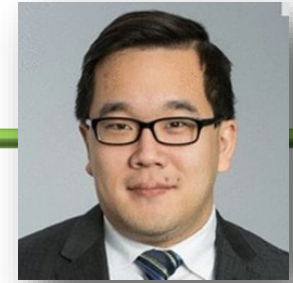
Much effort and energy was put toward our "40 Years of Hope" celebration this year which took place in May 2023. We are so very grateful to the committee's stellar efforts working together to create a fun and enjoyable evening of celebrating!

Revenues generated through Charitable Gaming at Bingo World Richmond Hill reached an all-time high. The pandemic had a real impact on this revenue source, however it looks like things have much improved. As always, we are so VERY GRATEFUL to the volunteers who make this possible!



Thank you notes from Country Day students

# Treasurer's Report



ANDREW HSI, MBA

It is my privilege and honour to present the 2022/2023 Treasurer's Report.

Hope House Community Hospice is happy to be exiting the COVID-19 pandemic with in-person & virtual services. Our Charitable Gaming revenue has surpassed pre-pandemic levels, we have seen an uptick from \$35,639 (2021/2022) to \$86,351 in 2022-2023. The continuation of funding by the federal government through various subsidies to assist employers whose activities had been affected by COVID-19 has come to an end, which has lowered our government assistance from \$86,304 to \$2,850 in 2022-2023.

Because of the lowering of government subsidies, Hope House retaining all staff, and increasing costs providing exceptional virtual & in-person programs, there was a shortfall of \$72,099.

The net assets at the end of this fiscal year are in excess of

\$738,000 which are largely invested in GICs. As we exit the COVID-19 lockdowns into normalcy, there is security knowing that these reserve funds are sufficient enough to help us navigate our way out of the pandemic and in years where we experience shortfalls. Our 2024 projections look promising as we have our 40-year celebration event generating revenue in excess of our normal fundraising and revenue avenues. We have also hired a Director of Development to help us create new fundraising activities to help us reach even more people, while also diversifying our revenue streams.

As this is only my second year as Treasurer of Hope House Community Hospice, I would like to continually thank our Executive Director, Heidi Bonner for her professionalism and hard work in always keeping the finances in order and helping me with any questions I have asked along the way. I would also like to thank our volunteer bookkeeper Wendy

Brogan for her dedication and expertise throughout the pandemic.

As we move towards providing in-person services, I want to thank the staff and volunteers for their openness to truly helping the communities that we serve.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read 'Andrew Hsi'.

*We are grateful for the tens of thousands of steps made by our Charitable Gaming Volunteers Andrea, Betty, Chelsea, Denny, Jill, Nayna & Peggy!!!!*

*The volunteers each "earned" more than \$700/hour at Bingo World Richmond Hill for a total of over \$85,000 to directly support Hope House programs & Services. This is such an important revenue stream and great opportunity for community outreach!!*



*Thank you from the bottom of our soles!!*

**STATEMENT OF FINANCIAL POSITION**  
As at March 31, 2023

	2023	2022
<b>ASSETS</b>		
<b>Current</b>		
Cash	\$ 201,031	\$ 192,076
Short-term investments	474,804	469,466
Accounts receivable	26,404	29,004
Prepaid expenses	16,373	15,248
	<hr/>	<hr/>
	718,612	705,794
<b>Property &amp; equipment</b>	20,333	30,710
	<hr/>	<hr/>
	738,945	736,504
<b>LIABILITIES</b>		
<b>Current</b>		
Accounts payable & accrued liabilities	\$ 13,759	\$ 7,292
Current portion of capital lease obligation	2,209	1,965
Deferred contributions	88,965	18,926
	<hr/>	<hr/>
	104,933	28,183
<b>Capital Lease Obligation</b>	10,132	12,342
	<hr/>	<hr/>
	115,065	40,525
<b>NET ASSETS</b>		
<b>Contingency reserve</b>	250,000	250,000
<b>Unrestricted</b>	373,880	445,979
	<hr/>	<hr/>
	623,880	695,979
	<hr/>	<hr/>
	738,945	736,504

**STATEMENT OF OPERATIONS**  
Year Ended March 31, 2023

	2023	2022
<b>REVENUES</b>		
Government Funding	\$ 245,127	\$ 294,700
Donations & other fundraising	133,229	151,372
Charity Gaming	86,351	35,639
Investment & other income	11,946	35,639
Government assistance	2,850	86,304
<b>Total Revenue</b>	<b>479,503</b>	<b>584,637</b>
<b>EXPENSES</b>		
Personnel	\$ 376,847	\$ 384,816
Rental	57,494	65,650
Administration	42,447	30,905
Program related	32,447	32,274
Professional fees	21,547	4,914
Amortization of property & equ't	11,348	16,432
Promotion and outreach	8,611	3,221
Special events & other fundraising	392	7,207
Consulting fees	0	4,500
<b>Total Expenses</b>	<b>551,602</b>	<b>549,919</b>
Excess of deficiency of revenue/ revenues over expenses	(72,099)	34,718
Net assets, beginning of year	832,158	797,440
Net assets, end of year	\$ 832,158	\$ 832,158

**STATEMENT OF CHANGES IN NET ASSETS**  
Year Ended March 31, 2023

	Unrestricted	Contingency Reserve	2023	2022
NET ASSETS - BEGINNING OF YEAR	\$ 445,979	\$ 250,000	\$ 695,979	\$ 661,261
Excess (deficiency) of revenues over expenses	(72,099)	-	<b>(72,099)</b>	34,718
NET ASSETS - END OF YEAR	\$ 373,880	\$ 250,000	\$ 623,880	\$ 695,979

The Statements of Financial Position, Operations and Changes in Net Assets are reproduced in the Annual Report as they appear in the audited financial statements. To view the complete audited statements and accompanying notes visit [www.hopehousehospice.com/](http://www.hopehousehospice.com/)

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Funded by:  
generous donations from our community  
& The Ministry of Health through  
Better Living Health & Community Services

Grateful to:



THE ONTARIO  
TRILLIUM  
FOUNDATION



LA FONDATION  
TRILLIUM  
DE L'ONTARIO

Proud to be:



**Main Office:** 350 INDUSTRIAL PKWY SOUTH, UNIT 4 AURORA, ON L4G 3V7  
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